

«title0» «forename0» «surname0»
«address1»
«address2»
«area»
«towncity»
«postcode»

April 2023

Dear «title0» «surname0»,

Some important news about your future dental care...

As a valued patient of our practice, we are sure you will have experienced our whole team's dedication and commitment to providing you with the highest level of dental care, and that remains our key priority.

For many years we have proudly provided that care under the umbrella of the NHS. However, a chronic lack of investment in NHS dentistry by successive governments, coupled with rapidly rising costs, means we no longer feel that we can provide the level of dental care you have come to expect.

What's changing?

Like many NHS practices across the UK, we are having to make crucial decisions to ensure our practice survives and is here to provide your dental care in the long term. As such, we have made the decision to move away from the NHS and will no longer be seeing patients under the NHS from 1st August 2023. Instead, we will be here to provide your dental care, on a private basis. To do that, we have introduced a patient membership plan that we are delighted to invite you to join. Our patient membership plan helps you keep your teeth and gums healthy by allowing you to budget monthly for your dental care so you can attend on a basis that's right for you. Through regular examinations and hygiene appointments, we can spot issues early, potentially saving you from more invasive treatment in the future. Please see overleaf for full details of our membership plan benefits.

What happens next?

To guarantee your place and your continued dental care with us, you will need to choose one of the following options.

Places are limited and will be allocated on a first come, first served basis:

1. Register to join our Soar Valley Dental Membership:

Becoming a member is easy – and only takes two minutes! Please go to <https://patientsignup.practiceplan.co.uk> and sign up using your unique code: [«barcode0»] no later than **31st May 2023**. If you're not able to complete an online registration, please contact the practice and we will assist you with your application.

If you have an NHS appointment to attend before 31st July and are wishing to join the membership moving forward, please contact the practice who will be happy to arrange your membership with the appropriate start date.

2. Register as a private pay-as-you-go patient:

Please email us on membership@soarvalleydental.com or call us on **07956 320368** to register your place and confirm your next appointment. However, as a pay-as-you-go patient you won't benefit from the extra benefits our members receive.

Upon choosing to become a private pay-as-you-go patient you will be asked to book your next routine Dental Health Examination and pay for this appointment priced at £62.00 to secure your appointment.

3. De-register from our practice:

If you would prefer to seek alternative dental care, you will need to deregister yourself from the practice. We will be sad to see you go, but please notify us via email at membership@soarvalleydental.com so that we can update our records and prevent any further correspondence being sent to you.

The simple way to sign up.

Becoming a member is **quick** and **easy**. All you need to do is register online and we will take care of the rest.
Scan the QR Code below



or visit

<https://patientsignup.practiceplan.co.uk>
and login using your unique code:

«barcode0»

along with your DOB (entered DD/MM/YYYY) and your surname.

Please respond no later than 31st May 2023 to secure your place!

Five big benefits to becoming a Soar Valley Dental Member...

Encourages regular attendance. allowing us to monitor your dental health and spot any issues earlier.	Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme*	Exclusive discount 20% on most treatments for our plan members**	Spreads the cost of your routine dental care through a convenient monthly Direct Debit	Saves you money compared to private pay-as-you-go fees
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What's included in your membership?	Low Maintenance Membership	Care Plan	Care Plan Plus	Pay-As-You-Go Equivalent Fee
Number of dental health examinations per year***	2	2	2	£62.00
Number of hygiene appointments per year***	0	2	4	£67.00
Routine X-rays	✓	✓	✓	£23.00 each
Emergency Appointment per year	✓	✓	✓	£62.00
Discount on most treatments carried out at the practice**	20%	20%	20%	Nil
Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme*	✓	✓	✓	Nil
Monthly cost	£11.81	£20.82	£28.93	-
Members' yearly savings	£28.28	£54.16	£90.84	-
All of this is available from just 39p a day				

Please select the membership level to best suit your oral health needs. Please note if you opt for the low maintenance membership to simply budget for your 2 Dental Health Checks, you will need to pay for Hygiene as and when prescribed. Your dentist will re-assess your membership at each visit to ensure you are on the right level for your needs. Should hygiene be needed, no discount will be offered on this appointment and you may be asked to upgrade your membership to include hygiene.

By becoming a member, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme (the Scheme) in the event of a dental trauma and/or dental emergency, or diagnosis of oral cancer. Full details of the Scheme can be viewed at scheme.wdeas.co.uk/patients (please review the Level A documentation).

Treatment costs...

We appreciate you may like to know how much members / private patients will be paying for treatment once we go private. A full fee list can be found on our website <https://soarvalleydental.com/fee-guide>.

What about my NHS appointment?

If you have an existing NHS appointment booked to attend before the **31st July 2023**, your appointment will still be going ahead unless we contact you.

Any NHS appointments after the **31st July 2023** will be cancelled unless you have informed us that you are going ahead with the dental plan or as a pay-as-you-go patient.

If you opt to join us as a member, please contact the practice to arrange your membership for you so we can ensure you start paying at the correct time.

What about children?

If your child is registered with us, you will receive a separate letter outlining how the change will impact them.

We're here to help

We understand that this may cause some concerns and appreciate these options will not suit all our patients. If you choose to deregister and need help finding another NHS dentist, please visit <https://www.nhs.uk/service-search/find-a-dentist> or call **NHS 111**

If you have any questions about becoming a member or any other changes outlined in this letter, we are more than happy to discuss these with you either in person, via email at membership@soarvalleydental.com or by phone on **07956 320368**.

We would like to take this opportunity to thank you for your continued loyalty and support. This has been a difficult decision to make, however, we feel we must focus on improving our dental services.

Your sincerely,

* Documentation relating to the Worldwide Dental Emergency Assistance Scheme, including assistance levels, limitations and exclusions is provided during online registration or can be accessed any time at <https://scheme.wdeas.co.uk/patients>.

** Exclusions apply to discounts on additional hygiene, orthodontics, periodontal treatment, implants and cosmetic treatments.

*** The provision of routine examinations and hygiene visits is subject to receipt of the required consecutive monthly payments.